

**nok**scoot

NokScoot Fee Chart: For THAILAND Origin (in THB)

Effective 10 June 2016

Destination:	BANGKOK (DON MUEANG)	
Flight Booking Channel	Initial Booking thru nokscoot.com	Via Manage My Booking, or Call Center
Check in Baggage Allowance – 20kg	THB 750	THB 900
Check in Baggage Allowance – 25kg	THB 900	THB 1,100
Check in Baggage Allowance – 30kg	THB 1,100	THB 1,300
Check in Baggage Allowance – 35kg	THB 1,300	THB 1,550
Check in Baggage Allowance – 40kg	THB 1,500	THB 1,800
Check in Baggage – 20kg (Airport Use Only)(1)	THB 1,500 at Check in Counter	
Excess Baggage – Per kg. (Airport Use Only)	THB 600 at Check in Counter	
Check in Sports Equipment(2)	Included in Pre-Purchased Baggage Allowance.	
Unclaimed baggage	If claimed, a storage fee at the applicable station rate will be charged.	

Notes:

Purchase baggage allowance during initial booking thru nookscoot.com is allowed up to 4 hours prior departure time.

Purchase baggage allowance thru call center is allowed up to 4 hours prior departure time.

Purchase baggage allowance thru manage my booking is allowed up to 48 hours prior departure time.

(1) Only for booking without any pre-purchased check-in baggage allowance.

(2) Excess baggage charges apply if guest exceeds baggage allowances.

Destination:	BANGKOK (DON MUEANG)
Taxes and Surcharges	Fees will be based on standard government rate, which will vary by flight. Final amounts will be displayed during the booking process prior to payment.
Name Change Fee(3,4,6)	Online : THB 1,800 Call Centre : THB 2,200
Date / Time Change Fee(3,4,6)	Online : THB 1,800 Call Centre : THB 2,200
Payment Processing Fee(4)	THB 180
Booking via Call Centre(5)	THB 500
Infant Fee(4,7)	THB 1,800
Cancellation / Refunds	Not Permitted(8)
Tax Refund Administration Fee(5)	THB 1,250

Notes:

(3) Allowed up to 48 hours prior departure time.

(4) Applies per passenger per flight.

(5) Applies per passenger per booking.

(6) Any fare difference is applicable during a change.

(7) An infant is a child up to 2 years old. Infant younger than 8 days old will not be accepted due to safety concern. A child 2 years or older cannot be a lap child.

(8) In case of death or serious injury of the guest or an immediate family member (defined as spouse, children, siblings, parents, grandparents or grandchildren), you may cancel the booking and receive full refund in a voucher equal to the itinerary value (except the death of guest which can be refunded through credit card / bank account) – excluding any third-party services – valid for six months. We may require documented evidence, such as a medical or death certificate.

All amounts must be paid in the currency in which either the original booking was made or the issued country of credit card used. For services rendered at the airport, additional service fees may be applied.



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NokScoot Fee Chart: For CHINA Origin (in CNY)

Effective 10 June 2016

Destination:	NANJING, QINGDAO, TIANJIN, SHENYANG, CHONGQING	
Flight Booking Channel	Initial Booking thru nokscoot.com	Via Manage My Booking, or Call Center
Check in Baggage Allowance – 20kg	CNY 150	CNY 180
Check in Baggage Allowance – 25kg	CNY 180	CNY 220
Check in Baggage Allowance – 30kg	CNY 220	CNY 260
Check in Baggage Allowance – 35kg	CNY 260	CNY 310
Check in Baggage Allowance – 40kg	CNY 300	CNY 360
Check in Baggage – 20kg (Airport Use Only)(1)	CNY 300 at Check-in Counter	
Excess Baggage – Per kg. (Airport Use Only)	CNY 120 at Check-in Counter	
Check in Sports Equipment(2)	Included in Pre-Purchased Baggage Allowance.	
Unclaimed baggage	If claimed, a storage fee at the applicable station rate will be charged.	

Notes:

Purchase baggage allowance during initial booking thru nokscoot.com is allowed up to 4 hours prior departure time.

Purchase baggage allowance thru call center is allowed up to 4 hours prior departure time.

Purchase baggage allowance thru manage my booking is allowed up to 48 hours prior departure time.

(1) Only for booking without any pre-purchased check-in baggage allowance.

(2) Excess baggage charges apply if guest exceeds baggage allowance.

Destination:	NANJING, QINGDAO, TIANJIN, SHENYANG, CHONGQING
Taxes and Surcharges	Fees will be based on standard government rate, which will vary by flight. Final amounts will be displayed during the booking process prior to payment.
Name Change Fee(3,4,6)	Online : CNY 360 Call Centre : CNY 440
Date / Time Change Fee(3,4,6)	Online : CNY 360 Call Centre : CNY 440
Payment Processing Fee(4)	CNY 36
Booking via Call Centre(5)	CNY 100
Infant Fee(4,7)	CNY 360
Cancellation / Refunds	Not Permitted(8)
Tax Refund Administration Fee(5)	CNY 250

Notes:

(3) Allowed up to 48 hours prior departure time.

(4) Applies per passenger per flight.

(5) Applies per passenger per booking.

(6) Any fare difference is applicable during a change.

(7) An infant is a child up to 2 years old. Infant younger than 8 days old will not be accepted due to safety concern. A child 2 years or older cannot be a lap child.

(8) In case of death or serious injury of the guest or an immediate family member (defined as spouse, children, siblings, parents, grandparents or grandchildren), you may cancel the booking and receive full refund in a voucher equal to the itinerary value (except the death of guest which can be refunded through credit card / bank account) – excluding any third-party services – valid for six months. We may require documented evidence, such as a medical or death certificate.

All amounts must be paid in the currency in which either the original booking was made or the issued country of credit card used. For services rendered at the airport, additional service fees may be applied.



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NokScoot Fee Chart: For TAIWAN Origin (in TWD)

Effective 10 June 2016

Destination:	TAIPEI	
Flight Booking Channel	Initial Booking thru nokscoot.com	Via Manage My Booking, or Call Center
Check in Baggage Allowance – 20kg	TWD 700	TWD 850
Check in Baggage Allowance – 25kg	TWD 850	TWD 1,050
Check in Baggage Allowance – 30kg	TWD 1,050	TWD 1,200
Check in Baggage Allowance – 35kg	TWD 1,200	TWD 1,450
Check in Baggage Allowance – 40kg	TWD 1,400	TWD 1,700
Check in Baggage – 20kg (Airport Use Only)(1)	TWD 1,400 at Check-in Counter	
Excess Baggage – Per kg. (Airport Use Only)	TWD 550 at Check-in Counter	
Check in Sports Equipment(2)	Included in Pre-Purchased Baggage Allowance.	
Unclaimed baggage	If claimed, a storage fee at the applicable station rate will be charged.	

Notes:

Purchase baggage allowance during initial booking thru nokscoot.com is allowed up to 4 hours prior departure time.

Purchase baggage allowance thru call center is allowed up to 4 hours prior departure time.

Purchase baggage allowance thru manage my booking is allowed up to 48 hours prior departure time.

(1) Only for booking without any pre-purchased check-in baggage allowance.

(2) Excess baggage charges apply if guest exceeds baggage allowance.

Destination:	TAIPEI
Taxes and Surcharges	Fees will be based on standard government rate, which will vary by flight. Final amounts will be displayed during the booking process prior to payment.
Name Change Fee(3,4,6)	Online : TWD 1,700 Call Centre : TWD 2,000
Date / Time Change Fee(3,4,6)	Online : TWD 1,700 Call Centre : TWD 2,000
Payment Processing Fee(4)	TWD 170
Booking via Call Centre(5)	TWD 450
Infant Fee(4,7)	TWD 1,700
Cancellation / Refunds	Not Permitted(8)
Tax Refund Administration Fee(5)	TWD 1,200

Notes:

(3) Allowed up to 48 hours prior departure time.

(4) Applies per passenger per flight.

(5) Applies per passenger per booking.

(6) Any fare difference is applicable during a change.

(7) An infant is a child up to 2 years old. Infant younger than 8 days old will not be accepted due to safety concern. A child 2 years or older cannot be a lap child.

(8) In case of death or serious injury of the guest or an immediate family member (defined as spouse, children, siblings, parents, grandparents or grandchildren), you may cancel the booking and receive full refund in a voucher equal to the itinerary value (except the death of guest which can be refunded through credit card / bank account) – excluding any third-party services – valid for six months. We may require documented evidence, such as a medical or death certificate.

All amounts must be paid in the currency in which either the original booking was made or the issued country of credit card used. For services rendered at the airport, additional service fees may be applied.