

**nok**scoot

NokScoot Fee Chart 1/2: For travel out of THAILAND (in THB)

Effective 18 March 2019

Check-in Baggage Pre-purchase Fees (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage Allowance – 20kg	THB 850	THB 1,000
Check in Baggage Allowance – 25kg	THB 1,000	THB 1,300
Check in Baggage Allowance – 30kg	THB 1,200	THB 1,600
Check in Baggage Allowance – 35kg	THB 1,400	THB 1,900
Check in Baggage Allowance – 40kg	THB 1,800	THB 2,200
Check in Baggage Allowance – 50kg	THB 3,000	THB 3,250
Check in Baggage Allowance – 60kg	THB 4,500	THB 4,700
Check in Baggage Allowance – 70kg	THB 6,500	THB 6,700
Check in Baggage Allowance – 80kg	THB 8,800	THB 9,000

Check-in Baggage Fees After Ticketed or via Call Centre / MMB (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage Allowance – 20kg	THB 1,050	THB 1,200
Check in Baggage Allowance – 25kg	THB 1,200	THB 1,500
Check in Baggage Allowance – 30kg	THB 1,400	THB 1,800
Check in Baggage Allowance – 35kg	THB 1,600	THB 2,100
Check in Baggage Allowance – 40kg	THB 2,000	THB 2,400
Check in Baggage Allowance – 50kg	THB 3,200	THB 3,450
Check in Baggage Allowance – 60kg	THB 4,700	THB 4,900
Check in Baggage Allowance – 70kg	THB 6,700	THB 6,900
Check in Baggage Allowance – 80kg	THB 9,000	THB 9,200

Other Baggage Fees (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage – 20kg at Check in Counter ⁽¹⁾	THB 1,800	THB 1,800
Excess Baggage – Per 1 kg at Check in Counter	THB 600	THB 600
Check in Sports Equipment ⁽²⁾	Included in Pre-Purchased Baggage Allowance.	
Extra Cabin Baggage – 7kg: Pre-purchase Online	THB 1,000	THB 1,150
Priority Baggage: Pre-purchase Online	THB 200	THB 200
Priority Baggage: at Check in Counter/Call Centre/MMB	THB 300	THB 300
Unclaimed baggage	If claimed, a storage fee at the applicable station rate will be charged.	

Notes:

- (1) Only for booking without any pre-purchased check-in baggage allowance.
- (2) Excess baggage charges apply if guest exceeds baggage allowances.

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NokScoot Fee Chart 2/2: For travel out of THAILAND (in THB)

Effective 18 March 2019

Administration / Booking Fee		
Flight Length	Medium-haul flights	Long-haul flights
Taxes and Surcharges	Fees will be based on standard government rate, which will vary by flight. Final amounts will be displayed during the booking process prior to payment.	
Name/Date/Time Change Fee performed Online ^(3,4,6)	THB 1,800	THB 1,800
Name/Date/Time Change Fee at Call Centre/Airport ^(3,4,6)	THB 2,200	THB 2,200
Payment Processing Fee ⁽⁴⁾	THB 180	THB 180
Booking via Call Centre ⁽⁵⁾	THB 500	THB 500
Infant Fee ^(4,7)	THB 1,800	THB 1,800
Cancellation/Refunds	Not Permitted ⁽⁸⁾	Not Permitted ⁽⁸⁾
Tax Refund Administration Fee ⁽⁵⁾	THB 1,250	THB 1,250

Notes:

- (3) Allowed up to 4 hours prior departure time.
- (4) Applies per passenger per flight.
- (5) Applies per passenger per booking. For flight depart from Taipei and Delhi, Tax refund administration fee will be waived.
- (6) Any fare difference is applicable during a change.
- (7) An infant is a child up to 2 years old. Infant younger than 8 days old will not be accepted due to safety concern. A child ages of 2 years or older cannot be a lap child.
- (8) In case of death or serious injury of the guest or an immediate family member (defined as spouse, children, siblings, parents, grandparents or grandchildren), you may cancel the booking and receive full refund in a voucher equal to the itinerary value (except the death of guest which can be refunded through credit card / bank account) – excluding any third-party services – valid for six months. We may require documented evidence, such as a medical or death certificate.

Seat Selection Fees (per flight sector)			
Flight Length	China / India Routes	Taiwan Route	Japan Routes
Stretch seat : (NokScoot-in-Silence)	THB 650	THB 850	THB 1,150
Super seat : (NokScoot-in-Silence)	THB 450	THB 600	THB 650
Standard seat : (NokScoot-in-Silence)	THB 250	THB 350	THB 450
Stretch seat : (Other Zones)	THB 500	THB 700	THB 950
Super seat : (Other Zones)	THB 300	THB 450	THB 550
Standard seat : (Other Zones)	THB 100	THB 200	THB 350

Flight Duration	Flight Length	Origin ↔ Destination
Flights between 3hrs to 5.30hrs	Medium-haul flights	Bangkok – Don Mueang ↔ Nanjing, Qingdao, Tianjin, Shenyang, Shanghai, Taipei, New Delhi
Flights 5.30hrs and above	Long-haul flights	Bangkok – Don Mueang ↔ Tokyo, Osaka

Additional Notes:

1. Where permitted, the purchase of selected products may be performed up to 4 hours prior the scheduled departure time of your flight. If you are unable to access Manage My Booking, please contact our Call Centre for assistance.
2. All amounts must be paid in the currency in which either the original booking was made or the issued country of credit card used.
3. For services rendered at the airport, additional service fees may be applied.
4. Additional local taxes may apply.



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NokScoot Fee Chart 1/2: For travel out of CHINA (in CNY)

Effective 18 March 2019

Check-in Baggage Pre-purchase Fees (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage Allowance – 20kg	CNY 180	CNY 210
Check in Baggage Allowance – 25kg	CNY 210	CNY 270
Check in Baggage Allowance – 30kg	CNY 250	CNY 330
Check in Baggage Allowance – 35kg	CNY 300	CNY 390
Check in Baggage Allowance – 40kg	CNY 380	CNY 450
Check in Baggage Allowance – 50kg	CNY 630	CNY 670
Check in Baggage Allowance – 60kg	CNY 940	CNY 960
Check in Baggage Allowance – 70kg	CNY 1,360	CNY 1,370
Check in Baggage Allowance – 80kg	CNY 1,840	CNY 1,840

Check-in Baggage Fees After Ticketed or via Call Centre / MMB (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage Allowance – 20kg	CNY 210	CNY 250
Check in Baggage Allowance – 25kg	CNY 250	CNY 310
Check in Baggage Allowance – 30kg	CNY 300	CNY 370
Check in Baggage Allowance – 35kg	CNY 360	CNY 430
Check in Baggage Allowance – 40kg	CNY 440	CNY 490
Check in Baggage Allowance – 50kg	CNY 690	CNY 710
Check in Baggage Allowance – 60kg	CNY 1,000	CNY 1,000
Check in Baggage Allowance – 70kg	CNY 1,420	CNY 1,410
Check in Baggage Allowance – 80kg	CNY 1,900	CNY 1,880

Other Baggage Fees (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage – 20kg at Check in Counter ⁽¹⁾	CNY 380	CNY 380
Excess Baggage – Per 1 kg at Check in Counter	CNY 120	CNY 120
Check in Sports Equipment ⁽²⁾	Included in Pre-Purchased Baggage Allowance.	
Extra Cabin Baggage – 7kg: Pre-purchase Online	CNY 210	CNY 240
Priority Baggage: Pre-purchase Online	CNY 40	CNY 40
Priority Baggage: at Check in Counter/Call Centre/MMB	CNY 60	CNY 60
Unclaimed baggage	If claimed, a storage fee at the applicable station rate will be charged.	

Notes:

- (1) Only for booking without any pre-purchased check-in baggage allowance.
- (2) Excess baggage charges apply if guest exceeds baggage allowances.



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NokScoot Fee Chart 2/2: For travel out of CHINA (in CNY)

Effective 18 March 2019

Administration / Booking Fee		
Flight Length	Medium-haul flights	Long-haul flights
Taxes and Surcharges	Fees will be based on standard government rate, which will vary by flight. Final amounts will be displayed during the booking process prior to payment.	
Name/Date/Time Change Fee performed Online ^(3,4,6)	CNY 360	CNY 360
Name/Date/Time Change Fee at Call Centre/Airport ^(3,4,6)	CNY 440	CNY 440
Payment Processing Fee ⁽⁴⁾	CNY 36	CNY 36
Booking via Call Centre ⁽⁵⁾	CNY 100	CNY 100
Infant Fee ^(4,7)	CNY 360	CNY 360
Cancellation/Refunds	Not Permitted ⁽⁸⁾	Not Permitted ⁽⁸⁾
Tax Refund Administration Fee ⁽⁵⁾	CNY 250	CNY 250

Notes:

- (3) Allowed up to 4 hours prior departure time.
- (4) Applies per passenger per flight.
- (5) Applies per passenger per booking. For flight depart from Taipei and Delhi, Tax refund administration fee will be waived.
- (6) Any fare difference is applicable during a change.
- (7) An infant is a child up to 2 years old. Infant younger than 8 days old will not be accepted due to safety concern. A child ages of 2 years or older cannot be a lap child.
- (8) In case of death or serious injury of the guest or an immediate family member (defined as spouse, children, siblings, parents, grandparents or grandchildren), you may cancel the booking and receive full refund in a voucher equal to the itinerary value (except the death of guest which can be refunded through credit card / bank account) – excluding any third-party services – valid for six months. We may require documented evidence, such as a medical or death certificate.

Seat Selection Fees (per flight sector)			
Flight Length	China / India Routes	Taiwan Route	Japan Routes
Stretch seat : (NokScoot-in-Silence)	CNY 140	CNY 180	CNY 240
Super seat : (NokScoot-in-Silence)	CNY 100	CNY 130	CNY 140
Standard seat : (NokScoot-in-Silence)	CNY 60	CNY 80	CNY 100
Stretch seat : (Other Zones)	CNY 110	CNY 150	CNY 200
Super seat : (Other Zones)	CNY 70	CNY 100	CNY 120
Standard seat : (Other Zones)	CNY 30	CNY 50	CNY 80

Flight Duration	Flight Length	Origin ↔ Destination
Flights between 3hrs to 5.30hrs	Medium-haul flights	Bangkok – Don Mueang ↔ Nanjing, Qingdao, Tianjin, Shenyang, Shanghai, Taipei , New Delhi
Flights 5.30hrs and above	Long-haul flights	Bangkok (Don Mueang) ↔ Tokyo, Osaka

Additional Notes:

1. Where permitted, the purchase of selected products may be performed up to 4 hours prior the scheduled departure time of your flight. If you are unable to access Manage My Booking, please contact our Call Centre for assistance.
2. All amounts must be paid in the currency in which either the original booking was made or the issued country of credit card used.
3. For services rendered at the airport, additional service fees may be applied.
4. Additional local taxes may apply.



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NokScoot Fee Chart 1/2: For travel out of TAIPEI (in TWD)

Effective 18 March 2019

Check-in Baggage Pre-purchase Fees (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage Allowance – 20kg	TWD 790	TWD 930
Check in Baggage Allowance – 25kg	TWD 930	TWD 1,210
Check in Baggage Allowance – 30kg	TWD 1,120	TWD 1,490
Check in Baggage Allowance – 35kg	TWD 1,300	TWD 1,760
Check in Baggage Allowance – 40kg	TWD 1,670	TWD 2,040
Check in Baggage Allowance – 50kg	TWD 2,780	TWD 3,010
Check in Baggage Allowance – 60kg	TWD 4,170	TWD 4,360
Check in Baggage Allowance – 70kg	TWD 6,020	TWD 6,210
Check in Baggage Allowance – 80kg	TWD 8,150	TWD 8,340

Check-in Baggage Fees After Ticketed or via Call Centre / MMB (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage Allowance – 20kg	TWD 950	TWD 1,120
Check in Baggage Allowance – 25kg	TWD 1,120	TWD 1,390
Check in Baggage Allowance – 30kg	TWD 1,300	TWD 1,670
Check in Baggage Allowance – 35kg	TWD 1,490	TWD 1,950
Check in Baggage Allowance – 40kg	TWD 1,860	TWD 2,230
Check in Baggage Allowance – 50kg	TWD 2,970	TWD 3,200
Check in Baggage Allowance – 60kg	TWD 4,360	TWD 4,540
Check in Baggage Allowance – 70kg	TWD 6,210	TWD 6,390
Check in Baggage Allowance – 80kg	TWD 8,340	TWD 8,520

Other Baggage Fees (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage – 20kg at Check in Counter ⁽¹⁾	TWD 1,680	TWD 1,680
Excess Baggage – Per 1 kg at Check in Counter	TWD 560	TWD 560
Check in Sports Equipment ⁽²⁾	Included in Pre-Purchased Baggage Allowance.	
Extra Cabin Baggage – 7kg: Pre-purchase Online	TWD 950	TWD 1,070
Priority Baggage: Pre-purchase Online	TWD 190	TWD 190
Priority Baggage: at Check in Counter/Call Centre/MMB	TWD 280	TWD 280
Unclaimed baggage	If claimed, a storage fee at the applicable station rate will be charged.	

Notes:

- (1) Only for booking without any pre-purchased check-in baggage allowance.
 (2) Excess baggage charges apply if guest exceeds baggage allowances.



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NokScoot Fee Chart 2/2: For travel out of TAIPEI (in TWD)

Effective 18 March 2019

Administration / Booking Fee		
Flight Length	Medium-haul flights	Long-haul flights
Taxes and Surcharges	Fees will be based on standard government rate, which will vary by flight. Final amounts will be displayed during the booking process prior to payment.	
Name/Date/Time Change Fee performed Online ^(3,4,6)	TWD 1,700	TWD 1,700
Name/Date/Time Change Fee at Call Centre/Airport ^(3,4,6)	TWD 2,100	TWD 2,100
Payment Processing Fee ⁽⁴⁾	TWD 170	TWD 170
Booking via Call Centre ⁽⁵⁾	TWD 470	TWD 470
Infant Fee ^(4,7)	TWD 1,700	TWD 1,700
Cancellation/Refunds	Not Permitted ⁽⁸⁾	Not Permitted ⁽⁸⁾
Tax Refund Administration Fee ⁽⁵⁾	Free of Charge	Free of Charge

Notes:

- (3) Allowed up to 4 hours prior departure time.
- (4) Applies per passenger per flight.
- (5) Applies per passenger per booking.
- (6) Any fare difference is applicable during a change.
- (7) An infant is a child up to 2 years old. Infant younger than 8 days old will not be accepted due to safety concern. A child ages of 2 years or older cannot be a lap child.
- (8) In case of death or serious injury of the guest or an immediate family member (defined as spouse, children, siblings, parents, grandparents or grandchildren), you may cancel the booking and receive full refund in a voucher equal to the itinerary value (except the death of guest which can be refunded through credit card / bank account) – excluding any third-party services – valid for six months. We may require documented evidence, such as a medical or death certificate.

Seat Selection Fees (per flight sector)			
Flight Length	China / India Routes	Taiwan Route	Japan Routes
Stretch seat : (NokScoot-in-Silence)	TWD 610	TWD 790	TWD 1,070
Super seat : (NokScoot-in-Silence)	TWD 420	TWD 560	TWD 610
Standard seat : (NokScoot-in-Silence)	TWD 240	TWD 330	TWD 420
Stretch seat : (Other Zones)	TWD 470	TWD 650	TWD 880
Super seat : (Other Zones)	TWD 280	TWD 420	TWD 510
Standard seat : (Other Zones)	TWD 100	TWD 190	TWD 330

Flight Duration	Flight Length	Origin ↔ Destination
Flights between 3hrs to 5.30hrs	Medium-haul flights	Bangkok – Don Mueang ↔ Nanjing, Qingdao, Tianjin, Shenyang, Shanghai, Taipei, New Delhi
Flights 5.30hrs and above	Long-haul flights	Bangkok (Don Mueang) ↔ Tokyo, Osaka

Additional Notes:

1. Where permitted, the purchase of selected products may be performed up to 4 hours prior the scheduled departure time of your flight. If you are unable to access Manage My Booking, please contact our Call Centre for assistance.
2. All amounts must be paid in the currency in which either the original booking was made or the issued country of credit card used.
3. For services rendered at the airport, additional service fees may be applied.
4. Additional local taxes may apply.



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NokScoot Fee Chart 1/2: For travel out of JAPAN (in JPY)

Effective 18 March 2019

Check-in Baggage Pre-purchase Fees (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage Allowance – 20kg	JPY 2,800	JPY 3,200
Check in Baggage Allowance – 25kg	JPY 3,200	JPY 4,200
Check in Baggage Allowance – 30kg	JPY 3,900	JPY 5,200
Check in Baggage Allowance – 35kg	JPY 4,500	JPY 6,100
Check in Baggage Allowance – 40kg	JPY 5,800	JPY 7,100
Check in Baggage Allowance – 50kg	JPY 9,600	JPY 10,400
Check in Baggage Allowance – 60kg	JPY 14,400	JPY 15,100
Check in Baggage Allowance – 70kg	JPY 20,800	JPY 21,500
Check in Baggage Allowance – 80kg	JPY 28,200	JPY 28,800

Check-in Baggage Fees After Ticketed or via Call Centre / MMB (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage Allowance – 20kg	JPY 3,400	JPY 4,000
Check in Baggage Allowance – 25kg	JPY 3,900	JPY 5,000
Check in Baggage Allowance – 30kg	JPY 4,500	JPY 6,000
Check in Baggage Allowance – 35kg	JPY 5,200	JPY 6,900
Check in Baggage Allowance – 40kg	JPY 6,400	JPY 7,900
Check in Baggage Allowance – 50kg	JPY 10,300	JPY 11,200
Check in Baggage Allowance – 60kg	JPY 15,100	JPY 15,900
Check in Baggage Allowance – 70kg	JPY 21,500	JPY 22,300
Check in Baggage Allowance – 80kg	JPY 28,800	JPY 29,600

Other Baggage Fees (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage – 20kg at Check in Counter ⁽¹⁾	JPY 6,000	JPY 6,000
Excess Baggage – Per 1 kg at Check in Counter	JPY 2,000	JPY 2,000
Check in Sports Equipment ⁽²⁾	Included in Pre-Purchased Baggage Allowance.	
Extra Cabin Baggage – 7kg: Pre-purchase Online	JPY 3,200	JPY 3,700
Priority Baggage: Pre-purchase Online	JPY 700	JPY 700
Priority Baggage: at Check in Counter/Call Centre/MMB	JPY 1,000	JPY 1,000
Unclaimed baggage	If claimed, a storage fee at the applicable station rate will be charged.	

Notes:

(1) Only for booking without any pre-purchased check-in baggage allowance.

(2) Excess baggage charges apply if guest exceeds baggage allowances.



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NokScoot Fee Chart 2/2: For travel out of JAPAN (in JPY)

Effective 18 March 2019

Administration / Booking Fee		
Flight Length	Medium-haul flights	Long-haul flights
Taxes and Surcharges	Fees will be based on standard government rate, which will vary by flight. Final amounts will be displayed during the booking process prior to payment.	
Name/Date/Time Change Fee performed Online ^(3,4,6)	JPY 7,500	JPY 7,500
Name/Date/Time Change Fee at Call Centre/Airport ^(3,4,6)	JPY 9,400	JPY 9,400
Payment Processing Fee ⁽⁴⁾	JPY 600	JPY 600
Booking via Call Centre ⁽⁵⁾	JPY 1,600	JPY 1,600
Infant Fee ^(4,7)	JPY 6,500	JPY 6,500
Cancellation/Refunds	Not Permitted ⁽⁸⁾	Not Permitted ⁽⁸⁾
Tax Refund Administration Fee ⁽⁵⁾	JPY 6,000	JPY 6,000

Notes:

- (3) Allowed up to 4 hours prior departure time.
- (4) Applies per passenger per flight.
- (5) Applies per passenger per booking. For flight depart from Taipei and Delhi, Tax refund administration fee will be waived.
- (6) Any fare difference is applicable during a change.
- (7) An infant is a child up to 2 years old. Infant younger than 8 days old will not be accepted due to safety concern. A child ages of 2 years or older cannot be a lap child.
- (8) In case of death or serious injury of the guest or an immediate family member (defined as spouse, children, siblings, parents, grandparents or grandchildren), you may cancel the booking and receive full refund in a voucher equal to the itinerary value (except the death of guest which can be refunded through credit card / bank account) – excluding any third-party services – valid for six months. We may require documented evidence, such as a medical or death certificate.

Seat Selection Fees (per flight sector)			
Flight Length	China / India Routes	Taiwan Route	Japan Routes
Stretch seat : (NokScoot-in-Silence)	JPY 2,100	JPY 2,800	JPY 3,700
Super seat : (NokScoot-in-Silence)	JPY 1,500	JPY 2,000	JPY 2,100
Standard seat : (NokScoot-in-Silence)	JPY 800	JPY 1,200	JPY 1,500
Stretch seat : (Other Zones)	JPY 1,600	JPY 2,300	JPY 3,100
Super seat : (Other Zones)	JPY 1,000	JPY 1,500	JPY 1,800
Standard seat : (Other Zones)	JPY 400	JPY 700	JPY 1,200

Flight Duration	Flight Length	Origin ↔ Destination
Flights between 3hrs to 5.30hrs	Medium-haul flights	Bangkok – Don Mueang ↔ Nanjing, Qingdao, Tianjin, Shenyang, Shanghai, Taipei , New Delhi
Flights 5.30hrs and above	Long-haul flights	Bangkok (Don Mueang) ↔ Tokyo, Osaka

Additional Notes:

1. Where permitted, the purchase of selected products may be performed up to 4 hours prior the scheduled departure time of your flight. If you are unable to access Manage My Booking, please contact our Call Centre for assistance.
2. All amounts must be paid in the currency in which either the original booking was made or the issued country of credit card used.
3. For services rendered at the airport, additional service fees may be applied.
4. Additional local taxes may apply.



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NokScoot Fee Chart 1/2: For travel out of INDIA (in INR)

Effective 18 March 2019

Check-in Baggage Pre-purchase Fees (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage Allowance – 20kg	INR 1,800	INR 2,100
Check in Baggage Allowance – 25kg	INR 2,100	INR 2,800
Check in Baggage Allowance – 30kg	INR 2,600	INR 3,400
Check in Baggage Allowance – 35kg	INR 3,000	INR 4,000
Check in Baggage Allowance – 40kg	INR 3,800	INR 4,700
Check in Baggage Allowance – 50kg	INR 6,300	INR 6,900
Check in Baggage Allowance – 60kg	INR 9,500	INR 9,900
Check in Baggage Allowance – 70kg	INR 13,700	INR 14,100
Check in Baggage Allowance – 80kg	INR 18,500	INR 18,900

Check-in Baggage Fees After Ticketed or via Call Centre / MMB (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage Allowance – 20kg	INR 2,300	INR 2,600
Check in Baggage Allowance – 25kg	INR 2,600	INR 3,200
Check in Baggage Allowance – 30kg	INR 3,000	INR 3,800
Check in Baggage Allowance – 35kg	INR 3,400	INR 4,500
Check in Baggage Allowance – 40kg	INR 4,200	INR 5,100
Check in Baggage Allowance – 50kg	INR 6,800	INR 7,300
Check in Baggage Allowance – 60kg	INR 9,900	INR 10,300
Check in Baggage Allowance – 70kg	INR 14,100	INR 14,500
Check in Baggage Allowance – 80kg	INR 18,900	INR 19,400

Other Baggage Fees (per flight sector)		
Flight Length	Medium-haul flights	Long-haul flights
Check in Baggage – 20kg at Check in Counter ⁽¹⁾	INR 3,800	INR 3,800
Excess Baggage – Per 1 kg at Check in Counter	INR 1,300	INR 1,300
Check in Sports Equipment ⁽²⁾	Included in Pre-Purchased Baggage Allowance.	
Extra Cabin Baggage – 7kg: Pre-purchase Online	INR 2,100	INR 2,500
Priority Baggage: Pre-purchase Online	INR 500	INR 500
Priority Baggage: at Check in Counter/Call Centre/MMB	INR 700	INR 700
Unclaimed baggage	If claimed, a storage fee at the applicable station rate will be charged.	

Notes:

- (1) Only for booking without any pre-purchased check-in baggage allowance.
- (2) Excess baggage charges apply if guest exceeds baggage allowances.



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NokScoot Fee Chart 1/2: For travel out of INDIA (in INR)

Effective 18 March 2019

Administration / Booking Fee		
Flight Length	Medium-haul flights	Long-haul flights
Taxes and Surcharges	Fees will be based on standard government rate, which will vary by flight. Final amounts will be displayed during the booking process prior to payment.	
Name/Date/Time Change Fee performed Online ^(3,4,6)	INR 3,800	INR 3,800
Name/Date/Time Change Fee at Call Centre/Airport ^(3,4,6)	INR 4,700	INR 4,700
Payment Processing Fee ⁽⁴⁾	INR 400	INR 400
Booking via Call Centre ⁽⁵⁾	INR 1,100	INR 1,100
Infant Fee ^(4,7)	INR 6,500	INR 6,500
Cancellation/Refunds	Not Permitted ⁽⁸⁾	Not Permitted ⁽⁸⁾
Tax Refund Administration Fee ⁽⁵⁾	Free of Charge	Free of Charge

Notes:

- (3) Allowed up to 4 hours prior departure time.
- (4) Applies per passenger per flight.
- (5) Applies per passenger per booking.
- (6) Any fare difference is applicable during a change.
- (7) An infant is a child up to 2 years old. Infant younger than 8 days old will not be accepted due to safety concern. A child ages of 2 years or older cannot be a lap child.
- (8) In case of death or serious injury of the guest or an immediate family member (defined as spouse, children, siblings, parents, grandparents or grandchildren), you may cancel the booking and receive full refund in a voucher equal to the itinerary value (except the death of guest which can be refunded through credit card / bank account) – excluding any third-party services – valid for six months. We may require documented evidence, such as a medical or death certificate.

Seat Selection Fees (per flight sector)			
Flight Length	China / India Routes	Taiwan Route	Japan Routes
Stretch seat : (NokScoot-in-Silence)	INR 1,400	INR 1,800	INR 2,500
Super seat : (NokScoot-in-Silence)	INR 1,000	INR 1,300	INR 1,400
Standard seat : (NokScoot-in-Silence)	INR 600	INR 800	INR 1,000
Stretch seat : (Other Zones)	INR 1,100	INR 1,500	INR 2,000
Super seat : (Other Zones)	INR 700	INR 1,000	INR 1,200
Standard seat : (Other Zones)	INR 300	INR 500	INR 800

Flight Duration	Flight Length	Origin ↔ Destination
Flights between 3hrs to 5.30hrs	Medium-haul flights	Bangkok – Don Mueang ↔ Nanjing, Qingdao, Tianjin, Shenyang, Shanghai, Taipei, New Delhi
Flights 5.30hrs and above	Long-haul flights	Bangkok (Don Mueang) ↔ Tokyo, Osaka

Additional Notes:

1. Where permitted, the purchase of selected products may be performed up to 4 hours prior the scheduled departure time of your flight. If you are unable to access Manage My Booking, please contact our Call Centre for assistance.
2. All amounts must be paid in the currency in which either the original booking was made or the issued country of credit card used.
3. For services rendered at the airport, additional service fees may be applied.
4. Additional local taxes may apply.